

**Customs Clearance and Allied Services Panel for
Pakistan LNG Limited**

**REQUEST FOR PROPOSAL (RFP)
PLL/CCS/RFP/03**



Dear Sir / Madam,

Pakistan LNG Limited (PLL) requests proposals for “**Customs clearing and allied services for Liquefied Natural Gas (LNG) cargo(es)**” from reputable parties which are willing to be on PLL’s panel for the said services.

Required documentation for proposal submission is attached herewith.

You are requested to prepare hard copies of your proposal in accordance with this document and deliver your complete proposal (i.e. both technical information and commercial proposal) on the below mentioned address on or before 1030 hours on 04 April 2019.

Reception Desk at Pakistan LNG Limited,

9th Floor, Petroleum House, Ataturk Avenue,

G-5/2, Islamabad, Pakistan.

Questions regarding this request for proposal may be addressed at Email: procurement@paklng.com or Tel: 051- 8744183-84 till 01 April 2019.

Regards,

For and on behalf of

Pakistan LNG Limited



1. INVITATION TO SUBMIT PROPOSALS

Pakistan LNG Limited (PLL) invites proposals from Licensed Customs Clearing Agent Services for clearance of LNG cargo(es) being imported on a DES basis at the re-gasification facilities, operated by Pakistan Gas Port Consortium Limited (“PGPCL”) at Port Qasim, Karachi (“Terminal”) or such other LNG terminal within Pakistan as may be advised by PLL.

2. INTRODUCTION

- 2.1 PLL is a public sector entity, incorporated under the Companies Ordinance 1984 and operates under the auspices of the Ministry of Energy (Petroleum Division), Government of Pakistan (“GOP”). It is a wholly owned subsidiary of Government Holdings Private Limited (“GHPL”).
- 2.2 GHPL was incorporated as a private limited company in January 2000 to manage the interests of GOP in petroleum exploration and production joint ventures and commenced operations in July 2001. It is one of the top 5 exploration and production companies operating in Pakistan with a production share of over 43,500 Barrels of Oil Equivalent per Day (BOED). GHPL is 100% owned by the GOP and operates under the Ministry of Petroleum and Natural Resources.
- 2.3 PLL has been mandated by the GOP to carry out the business of importing, buying, storing, supplying, distributing, transporting, transmitting, processing, measuring, metering and selling of natural gas, LNG and re-gasified LNG. In this capacity, PLL will procure LNG from international markets and enter into onward arrangements for supply of gas to end users, thereby managing the whole supply chain of LNG from procurement to end users.
- 2.4 For further information on PLL, please visit PLL’s website www.paklng.com.

3. PROCESS OVERVIEW

Applicants should submit a single package containing two separate envelopes having “TECHNICAL” and “COMMERCIAL” proposals marked in bold and legible letters.

3.1 Technical Information

The envelope marked “TECHNICAL” shall contain the Technical Information comprising the details as per the requirements mentioned in the terms of reference (TOR), detailed procedure for payment of duties and taxes and the evaluation criteria as defined below. The interested party has to provide evidence that:

- (a) It has experience of providing Customs cargo clearing and allied services to general industry and to major oil, gas or petrochemical companies operating in Pakistan along with sufficient verifiable documentation demonstrating length of experience to be provided such as work orders, testimonials, contract copies etc. (Refer Annexure 2, Clause 1 and 2 for scores at different levels of experience).
- (b) It has cleared a number of oil, gas or petrochemical consignments / cargoes in the past three (03) years. List of cargoes along with work orders and goods declaration note etc. to be provided. (Refer to Annexure 2, Clause 3 for scores attributed to no. of cargoes/consignments cleared).



- (c) It has cleared high value oil, gas or petrochemical consignments / cargoes. Redacted Bill of Lading (BL) copy(ies), invoice copy(ies) and/or goods declaration note to be provided as an evidence. (Refer to Annexure 2, Clause 4 and 5 for scores attributed for the subject clause)
- (d) It has the experience of working in, and association with, the LNG industry in Pakistan. Supporting evidence to be provided for same. (Refer Annexure 2, Clause 6 for scores at different level of experience and association).
- (e) It possesses a valid license for the clearance of cargo/goods being imported into Pakistan from Customs/FBR/Port or any other relevant authority.
- (f) Evidence of payment of the non-refundable fee of PKR Five hundred (Rs. 500) for the proposal documents in the form of a Pay order / Bank Draft in the name of Pakistan LNG Limited to be submitted at the time of collection of the proposal documents, if documents are obtained in person from the offices of PLL, or at the time of submission of the proposal documents if documents are obtained through e-mail request.
- (g) Inclusion in Active Tax Payers List as maintained by taxation authorities / FBR.

For detailed scoring criteria pertaining to technical qualification, please refer to Annexure 2.

3.2 Commercial Proposal

The envelope marked "COMMERCIAL" shall contain the Commercial Proposal in the form set out in Annexure 3, containing the price for Customs clearing and allied services per LNG cargo, per the terms of reference stipulated in Clause 4.

3.3 Final Selection Criterion:

- i. Final selection of the Customs clearing agent will be carried out in accordance with the procedure of Quality and Cost Based Selection (QCBS) method. Following abbreviations will be used in the evaluation:

- S Technical Score out of 100
- L Value of Lowest Commercial Bid.
- T Value of the Commercial Bid being evaluated.
- Q Quality Score
- C Cost Score

- ii. Evaluation of Proposals under QCBS

Step 1 – Technical Score (S)

- The Technical Score will be calculated per Annex-2 (Technical Qualification Criteria)



- The Commercial Proposals of the clearing agents with a minimum Technical Score (S) of 60 shall be opened while the Commercial Proposals of the rest of the clearing agents shall be returned in the sealed form.

Step 2 – Quality Score (Q)

60% of Technical Score shall be equal to the Quality Score (Q).

$$Q = S \times 60\%$$

Step 3 – Cost Score (C)

Cost Score (C) shall be calculated per the following formula using Value of Lowest Commercial Bid (L) and the value of the Commercial Bid being evaluated (P):

$$\text{Cost Score (C)} = \{(L/P) \times 100\} \times 40\%$$

Step 4 – Total Score (T)

Total Score shall be the sum of Quality Score (Q) and the Cost Score (C).

$$T = Q + C$$

3.4 Submission of Proposal, Validity and Other Conditions

3.4.1 Signed and stamped proposal enclosed in an envelope addressed to Procurement department must be:

- (a) deposited in the Box placed at Ninth (09th) Floor, Petroleum House, G-5/2 Islamabad; or
- (b) sent by post/courier to:

Procurement Department
Pakistan LNG Limited
9th Floor,
Petroleum House
G-5/2.
Islamabad - 44000
PAKISTAN
Direct Tel: +92 51 8744183-84
E-mail: procurement@paklng.com

In each case to arrive no later than 1030 hours (PST) on 04 April, 2019 (“**Deadline for Submissions**”).

3.4.2 Proposal should be marked as “**Proposal for Customs Clearing and Allied Services for LNG Cargo(es)**”.



- 3.4.3 The Technical Information and the Commercial Proposal shall be provided in envelopes marked “**TECHNICAL**” and “**COMMERCIAL**” respectively. Further, both envelopes should also contain the names of the clearing agent for ease of identification.
- 3.4.4 Submissions of proposal by email will not be allowed.
- 3.4.5 The submitted proposals shall be opened at 9th Floor, Petroleum House, G-5/2 Islamabad or such other venue as may be advised by PLL in the presence of interested parties or their duly authorised representatives who may wish to be present per the timeline set out in the Activity Timetable available in Annexure-1.
- 3.4.6 The commercial offer of interested parties whose Technical Information is not complete and/or fully compliant with the requirements of this document will be returned unopened to the relevant party.
- 3.4.7 A conditional proposal (that is proposal deviating in any form or manner from the requirements of this RFP) will not be accepted.
- 3.4.8 A proposal shall remain valid for acceptance until the relevant Proposal Validity Date.
- 3.4.9 Successful shortlisted party(ies) that wish to be on PLL’s panel for Customs clearing services will be required to submit an unconditional and irrevocable bank guarantee for an amount of Rs. One (01) million from a scheduled bank operating in Pakistan with a long term credit rating of at least AA from PACRA/JCR-VIS to be submitted as per activity timetable attached in Annexure 1 of this document. The Performance Guarantee should be valid for a period of one (01) year and will be enforced by PLL in the event of failure of the relevant party(ies) to comply with any of the conditions of this document, or any service order/purchase order, etc. without prejudice to any rights and remedies to which PLL may be entitled under the law (Please refer Annexure 4 for sample Proforma of Performance Guarantee)

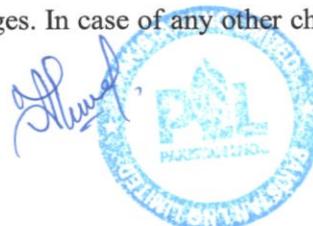
4. TERMS OF REFERENCE (TOR):

- 4.1 The rate of cargo clearance and allied services shall be based on per LNG shipment/call respectively in Pak Rupees (on a lump sum basis). This includes facilitation required by PLL in getting WBOC registration or any other associated activity.
- 4.2 The clearing agent (simply referred to as agents herewith) shall share a DETAILED PROCEDURE for payment of duties, taxes and any other tariff in order to get the LNG cargo cleared from any relevant authority in Pakistan as a part of proposals against this RFP. The agent shall also keep Pakistan LNG Limited (PLL) updated at all times regarding any changes in Customs Act, taxes and duties schedule and any other tariff that may be applicable while also providing the relevant SROs applicable in the payment of the subject taxes.
- 4.3 The agent shall declare the names of human resources at his disposal who will provide PLL the required services. Names and relevant biodata of concerned personnel shall be shared in advance and in case of any change, the relevant information shall be provided in due course without having any impact on the services to be rendered. For the avoidance of doubt, in the event the agent intends to be on leave, the agent shall ensure that details of the alternate personnel are



shared with PLL at least three (03) days in advance, all services are properly delegated, and the alternate personnel is in coordination with PLL.

- 4.4 The cargo shall be cleared by the clearing agent from Customs, the Port Authorities and any other relevant entity before the berthing of the LNG Carrier and should be ready for delivery without any delay. The agent shall file in the GD and payout the required taxes, duties and any other dues required to be paid in order to clear the LNG cargo and make it ready for delivery. Any delays in the above will solely be the responsibility of clearing agent unless otherwise specified.
- 4.5 (a) All legitimate Government dues, in accordance with Customs tariff shall be paid by the clearing agent on behalf of PLL soon after the receipt of appropriate completed Bill of Entry or other relevant documents as the case may be. The clearing agent shall be responsible for the filing of Goods Declaration (GD), correct application of relevant classification/tariff for the purpose of payment of Custom duties, sales tax and other Government levies etc. In case of direct or indirect losses to PLL due to discrepancies in application of relevant tax rates, due to, but not restricted by the relevant classification/tariff etc. the agent will be directly responsible for the losses, if any, and for any liability raised against PLL by concerned authorities.
- (b) The agent shall ensure that the charges i.e. Customs duties, sales tax, any other tax(es), duties, wharfage / demurrage or detention charges if any, freight and any other statutory payment required to be made are charged correctly at the minimum applicable rates/tariffs by the authorities concerned. The agent shall assess, and advise PLL sufficiently in advance, the amount(s) payable on each consignment to enable processing of the payment in time to avoid demurrage.
- 4.6 PLL shall hand over to the agents, Pay Order for the required payments of duties/taxes against written request duly supported by relevant documents. The Pay order may be collected by authorized representative of the agent from PLL's designated bank as authorized by PLL management.
- 4.7 PLL shall reimburse to the agents at actual all such Dues/Charges, which PLL is liable to pay, if paid by the agents with prior written approval of PLL.
- 4.8 In case of any over/under payment of duties, taxes or any relevant government levies due to any difference in B/L quantity and the quantity off-loaded as per independent surveyor's report, the agent shall render its full support in ensuring that PLL is able to reclaim or pay any additional amount in lieu of such charges as the case may be.
- 4.9 The agent will be responsible for maintaining accuracy of documentation for prompt and efficient clearance or dispatch of consignments, as the case may be, strictly in accordance with the prescribed rules and regulations. The agent shall also be responsible for any and all losses, demurrages claims and such other charges raised against PLL during clearance and delivery operations and thereafter, against any one employee/hired or representing the agent by filing incorrect documents. The recovery of such losses will be made by deducting all loss(es) i.e. from agents bills pending with PLL or that may be submitted in future. In case the recovery is not possible through agent's bill, the agent will be obligated to make the payment to PLL, through Pay Order, within seven (07) days from the date of such claim/demands. No other charges will be allowed in any case except agency service charges. In case of any other charges required to



be paid by the agents, it shall first be approved by PLL. In case of any subsequent demand from the authorities for any penalty due to incorrect filings / declaration by the agent, and/or their staff, the agent will be responsible for settling such case/s with the concerned authorities at their own risk and cost.

- 4.10 After clearance of a consignment, if the Customs and/or any other authority/authorities re-open the case, raise any query, issue show cause notice / demand notice, the agent will be responsible for dealing with such notices expeditiously with the concerned authorities. If necessary, the agent will file an appeal, with prior approval of PLL Management and follow-up till the case is finally settled and closed. If any such action arises due to the negligence, failure to perform required action and/or inaction of the agent and/or person/s working on their behalf, the agent will be responsible for its cost and consequences.
- 4.11 In case any over payment is made due to the error and negligence on the part of the clearing agent, the agent will be responsible to obtain a refund from the authorities concerned. In case of any undue delay without justification / satisfactory reasons, the PLL in its direction reserves the right to deduct such over payment from the agent's pending bill(s) or those that may be submitted in future.
- 4.12 The agent on commencement of any work shall provide, free of cost, the latest and up-to-date copy of each the import policy(ies) and Customs Finance Gazette. A copy of all amendments/ SRO's issued thereafter shall also be provided by the agent as and when required by PLL.
- 4.13 As and when requested, the agent shall advise and assist PLL in matters pertaining to the rules and regulations, governing clearance of import consignments and also in determining the appropriate and beneficial serial numbers of import Policy and PTC classification for items to be imported by PLL enabling them to apply for an import license, if required.
- 4.14 The agent shall arrange collection of documents on receipt of telephonic advice from PLL. PLL will try to hand over the documents to the agent as early as possible, before the arrival of the LNG carrier, if available. However in case of non-receipt of documents, the agent shall adopt alternative action to clear the LNG Cargo with a view to avoid assessment of demurrages and loss to PLL.
- 4.15 The agent, if assigned to clear and forward the consignments to destinations outside Karachi city limits but within Pakistan, will not charge any additional fee to clear the shipment.
- 4.16 Payment will be made on receipt of invoice for each consignment after the same has been cleared and discharged to the specified receiving points of PLL. Payment for services will be due after twenty-one (21) days of the receipt of invoice.
- 4.17 PLL reserves the right to appoint more than one agent as and when deemed necessary and form a panel of clearing agents providing service to the company.
- 4.18 After formation of the panel, the cargo clearance job may be given to any of the clearing agents on PLL's panel in the form of a work order/ service order per LNG shipment, from time to time. PLL reserves the right to not assign any work order(s)/ service orders to a clearing agent, in the



event inadequate performance of services/negligence has been demonstrated by a clearing agent. The performance of clearing agent(s) shall be evaluated based on the criteria attached as "**Annexure-5**".

- 4.19 The work order, along with the Terms of Reference contained in this document, shall constitute the relevant Terms & Conditions governing the proposed services.

5. SELECTION OF PANEL AND ASSIGNMENT OF WORK:

- 5.1 Based on the selection criteria defined above in this proposal document, PLL will select a panel of cargo clearing agents for the rendering of the cargo clearing services.
- 5.2 After formation of the panel, the cargo clearance job will be given to any of the clearing agents on PLL's panel in the form of a work order/ service order per LNG shipment from time to time basis. PLL will issue the work order/service order/purchase order to any clearing agent(s), based on the performance evaluation criteria attached as "**Annexure-5**". The work order, along with the Terms of Reference contained in this document, shall contain relevant Terms & Conditions governing the proposed services.

6. VALIDITY / EXTENSION OF PROPOSAL

- 6.1 The proposal is initially valid for two (02) years from the start date extendable for a maximum period of ninety (90) days on satisfactory performance.
- 6.2 For the purpose of clarity, the start date shall commence from the date the proposal outcome is communicated.



ANNEXURE 1

ACTIVITY TIMETABLE

Description of activity	Date
Advertisement for Request for Proposal	20 March, 2019
Deadline for Submission of Proposals	04 April 2019, 1030 hours (PST)
Opening of Technical Information	04 April 2019, 1100 hours (PST)
Opening of Commercial Proposals of technically compliant proposals	04 April 2019, 1600 hours (PST), or any other date as PLL may advise
Announcement of the outcome	04 April 2019, or any other date as PLL may advise
Submission of Performance Guarantee	11 April 2019, or any other date as PLL may advise

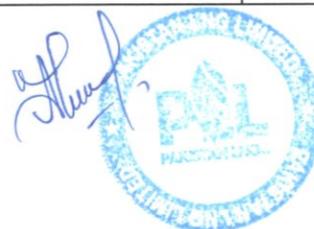


ANNEXURE 2

TECHNICAL QUALIFICATION CRITERIA

The technical qualification shall be carried out on the criterion defined below. The respective interested party has to attain at least sixty (60) marks out of one hundred (100) to be considered as technically qualified. **The required information should be provided in a sequential manner for the categories 01 to 07 detailed below:**

S. No.	Element	Criterion	Score	Score Obtained
1.	Number of years of experience providing Customs clearing services in Pakistan Note: Sufficient verifiable documentation demonstrating cargo clearing experience to be provided. Such as copies of work orders, client testimonials, contract copies etc.	a. More than or equal to 20 years	15	
		b. More than or equal to 10 years	10	
		c. Less than 10 years but greater than 5 years	05	
2.	Number of years of experience providing Customs clearing services to major Oil, Gas or Petrochemical companies operating in Pakistan Note: Sufficient verifiable documentation demonstrating cargo clearing experience to be provided. Such as copies of work orders, client testimonials, contract copies etc.	a. More than or equal to 20 years	15	
		b. More than or equal to 10 years	10	
		c. Less than 10 years but greater than 5 years	05	
3.	The number of Oil, Gas or Petrochemical consignments / cargoes cleared in the past 03 years Note: List of Cargoes along with copies of Work orders, Goods Declaration note and/or any other relevant documents to be provided as an evidence.	a. greater than or equal to 100 Cargoes	30	
		b. greater than or equal to 50 Cargoes	20	
		c. greater than or equal to 20 Cargoes	10	



S. No.	Element	Criterion	Score	Score Obtained
4.	Total value of Oil, Gas or Petrochemical consignments / cargoes cleared: Note: Redacted copies of Cargo Bill of Lading (BL), Goods declaration note or invoice copies to be provided as an evidence.	a. > 100 Million USD	15	
		b. > 50 Million USD	10	
		c. > 20 Million USD	05	
5.	Maximum value of Oil, Gas or Petrochemical of a single consignment / cargo cleared: Note: Redacted copies of Cargo Bill of Lading (BL), Goods declaration note or invoice copies to be provided as an evidence.	a. > 15 Million USD	15	
		b. > 10 Million USD	10	
		c. > 5 Million USD	05	
6.	Experience of and association with LNG Industry Note: Supporting evidence to be provided to prove the association defined above.	a. Yes	05	
		b. No	0	
7.	Inclusion in Active Tax Payers List as maintained by taxation authorities / FBR		5	
8.	Undertaking from the bidder whereby it confirms all of the following: a. Incorporation under the relevant laws of Pakistan; b. Registration with the Customs, FBR, c. It is not blacklisted by any public-sector entity and/or procuring agency in Pakistan, d. That there have never been any successful legal proceedings against the bidder for its failure to comply with its obligation to clear a cargo in a timely manner, e. That it has never in the past failed to successfully clear a cargo in a timely manner; f. That it is cognizant of the importance of, and the national interest associated with, PLL's imports and is aware of the severity of implications where it fails to get its cargo cleared, or fails to get a cargo cleared in a timely manner	a. Yes b. No		

Note:



Scores will be calculated on a pro-rata basis as per the criteria defined above.

PLL reserves the right to disqualify any party at any time if any party fails to submit the required Undertaking or it is found that there is misrepresentation of the facts in any form.



ANNEXURE 3

FORM OF COMMERCIAL OFFER LETTER FOR
CARGO CUSTOMS CLEARANCE SERVICES

Chief Executive Officer

Pakistan LNG Limited

9th Floor, Petroleum House

G-5/2, Islamabad

44000

PAKISTAN

Subject: **Commercial Offer - Proposal for Customs Clearance Services**

Dear Sir,

This is with reference to your invitation to submit proposal for Customs clearance services for LNG Cargoes (PLL/CCS/RFP/03) being imported by Pakistan LNG Limited (PLL).

The quoted rate of services for customs clearance & allied services per LNG Cargo/call respectively in Pak Rupees on a lump sum basis are

We further acknowledge that we have read all terms, conditions and instructions of the proposal document and its respective annexures and we confirm all of them are acceptable to us.

Thanking you.

Yours faithfully,

Authorised Signatory (ies):

Designation, Company,

Date:

A handwritten signature in blue ink is written over a circular blue stamp. The stamp contains the text "PAKISTAN LNG LIMITED" around the top edge and "ISLAMABAD" at the bottom. In the center of the stamp, there is a stylized logo of a building or structure.

ANNEXURE 4

**FORM OF PERFORMANCE GUARANTEE IN THE FORM OF A BANK GUARANTEE
(TO BE FURNISHED ON STAMP PAPER OF APPROPRIATE VALUE)**

BANK GUARANTEE

In favour of Pakistan LNG Limited Guarantee No.: _____

Date of Issue: _____

Petroleum House

9th Floor

G-5/2

Islamabad - 44000

PAKISTAN

At the request of _____ (“**Clearing Agent**”), We, _____ (“**Bank**”), hereby issue our irrevocable confirmed Letter of Guarantee No. _____ (“**Guarantee**”) for a maximum amount of Pakistani Rupees One Million (PKR 1,000,000/- Only) in consideration of the **Clearing Agent** wishing to be included on the of panel Pakistan LNG Limited (hereinafter called the “**Company**”) for rendering Customs clearing and allied services for Liquefied Natural Gas (LNG) Cargo(es), in accordance with the Terms of Reference of the Request for Proposal document # **PLL/CCS/RFP/03** advertised on 20th March, 2019, along with any service/work/purchase order that may be issued, from time to time, to the Clearing Agent pursuant to the Terms of Reference.

1. We, _____ (Bank), do hereby irrevocably bind ourselves and unconditionally agree and undertake to pay forthwith to the Company on first written demand by the Company and without prior recourse to the Clearing Agent such sum or sums not exceeding Pak Rupees One Million (PKR 1,000,000/- Only) as may be demanded by the Company. Such first written demand of the Company shall only state that the Clearing Agent has failed to satisfy or otherwise has contravened or failed to perform any of the conditions of the Terms of Reference (TOR) stated in proposal. It is understood that any such demand made herein under by the Company shall be conclusive evidence of the Seller’s failure to comply with or fulfil the conditions of the relevant Terms of Reference.

2. This Guarantee shall come into force at once and we agree that the Company may claim all or any of the aforesaid amount and this Guarantee shall remain in force, operative and binding on us until the Expiry mentioned herein. The period of validity of this Guarantee is from the date of its issuance up to the date of Expiry and the responsibility of the Bank shall be extinguished / discharged from the date of its expiry by which date claims, if any, must be received by our Bank.



3. We _____ (Bank) shall at all times be bound on the first written demand of the Company to pay the Company forthwith the amount (or any portion thereof) hereby guaranteed in Pak Rupees One Million (PKR 1,000,000/- Only) until we are expressly released and discharged in writing by the Company from the liabilities and obligations hereby guaranteed free and clear of any counterclaim, deduction, set off or withholding.
4. Our liability to the Company hereunder shall be that of a principal debtor and the Company at its option may treat the Bank as primarily liable for the aforesaid amount / or any balances, which may at any time be due and payable by us to the Company in terms of this Guarantee.
5. Our obligations as set out herein shall be continuing obligations notwithstanding any change in the constitution or organisation of the Clearing Agent and notwithstanding any time given, indulgence or forbearance shown by the Company and not withstanding any amendments or alteration made in the obligations of the Clearing Agent under the Terms of Reference, service order(s), purchase order(s), work order(s), conditions or covenants between the Clearing Agent and the Company without our assent or otherwise and not withstanding that any claim by the Company against the Clearing Agent is disputed or contested or referred for settlement, to arbitration or litigation.
6. We hereby declare and confirm that under our constitution and all applicable laws and regulations to have the necessary power and authority and all necessary authorization, approval and consent hereunder of Government and other regulatory authorities to enable us to enter, execute, deliver and perform the obligations undertaken by us under this Guarantee and the signatory(ies) to this Guarantee is / are our duly authorised officer/s and the obligations on part contained in this Guarantee are valid and legally binding on and enforceable against us.
7. Notwithstanding anything contained herein above to the contrary, our total liability against this Guarantee shall not, in any case exceed PKR. One Million (PKR 1,000,000/- Only). This Guarantee shall remain in full force until _____ (“Expiry”¹) and we shall be absolved / discharged from our liability by which date claims, if any, must be received by our Bank. Thereafter we shall entertain no claim or any cost unless the Guarantee is renewed by us within thirty (30) days after its Expiry, with the written consent of our customer, the Clearing Agent.
8. After Expiry and unless renewed within thirty (30) days therefrom, this Guarantee shall become null and void whether it is returned to us for cancellation or not
9. Our liability under this Guarantee shall not be affected by any dispute or difference between the Clearing Agent and the Company or any forbearance or indulgence granted by the Company to the Clearing Agent or any security held by the Company from the Clearing Agent relating to the above mentioned Terms of Reference in proposal document, if applicable, or any variation in the Terms of Reference, if applicable, or any other matter or thing might otherwise affect our liability.
10. We further guarantee that no changes or additions to or other modifications of the terms and conditions of the aforesaid Terms of Reference shall in any way release us from our liability under this Guarantee and we hereby waive off any such change, addition or modification.



11. This bank Guarantee shall be governed by and construed in accordance with the law of Pakistan and bank hereby irrevocably submit to the jurisdiction of the courts of Pakistan, provided however that the submission to jurisdiction of the courts in Pakistan shall not limit the right of the Company to take proceeding in the courts of any other country having jurisdiction nor shall be taking of proceeding in any one or more jurisdictions preclude the taking of proceeding in another jurisdiction.

FOR AND ON BEHALF OF _____ (BANK)

SIGNATURE

(NAME & DESIGNATION)

SIGNATURE

(NAME & DESIGNATION)

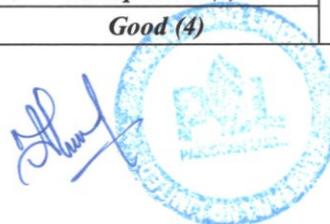
1. Witness _____

2. Witness _____



ANNEXURE 5

Sr. No.	Evaluation Criteria	Rating	Score
1.	Keeping PLL up to date regarding procedures for customs clearance.	<i>Exceptional (5)</i>	
		<i>Good (4)</i>	
		<i>Satisfactory (3)</i>	
		<i>Needs Improvement (2)</i>	
		<i>Unsatisfactory (0-1)</i>	
2.	Providing the names of the personnel responsible for the required services and timely intimation (within 6 hours of issuance of work order) of alternate personnel in case of any change.	<i>Exceptional (5)</i>	
		<i>Good (4)</i>	
		<i>Satisfactory (3)</i>	
		<i>Needs Improvement (2)</i>	
		<i>Unsatisfactory (0-1)</i>	
3.	Preparation of Goods Declaration and sharing of the same with PLL along with demand for pay orders (at least 24 hours prior to expected start of discharging of the cargo).	<i>Exceptional (5)</i>	
		<i>Good (4)</i>	
		<i>Satisfactory (3)</i>	
		<i>Needs Improvement (2)</i>	
		<i>Unsatisfactory (0-1)</i>	
4.	Timely filing of the Goods Declaration (at least 6 hours prior to expected start of discharging of the cargo) after obtaining necessary approvals and timely intimation to PLL in case of any hinderance in filing the GD.	<i>Exceptional (5)</i>	
		<i>Good (4)</i>	
		<i>Satisfactory (3)</i>	
		<i>Needs Improvement (2)</i>	
		<i>Unsatisfactory (0-1)</i>	
5.	Timely collection of the pay-orders (within 24 hours of readiness of the pay orders) from the bank nominated by PLL and their submission at respective tax/duty collection organizations.	<i>Exceptional (5)</i>	
		<i>Good (4)</i>	
		<i>Satisfactory (3)</i>	
		<i>Needs Improvement (2)</i>	
		<i>Unsatisfactory (0-1)</i>	
6.	Effective communication with Customs examiner and appraiser for timely examination/assessment (within 24 hours of sharing of final discharge report / final invoice) of the imported product and finalization of the GD (including the allowance for discharging of the cargo).	<i>Exceptional (5)</i>	
		<i>Good (4)</i>	
		<i>Satisfactory (3)</i>	
		<i>Needs Improvement (2)</i>	
		<i>Unsatisfactory (0-1)</i>	
7.	Coordination with PLL and all stakeholders to ensure smooth operations.	<i>Exceptional (5)</i>	
		<i>Good (4)</i>	
		<i>Satisfactory (3)</i>	
		<i>Needs Improvement (2)</i>	
		<i>Unsatisfactory (0-1)</i>	
8.	Clearing agent's proactiveness to get the GD Out of Charge and regular sharing of status updates with PLL.	<i>Exceptional (5)</i>	
		<i>Good (4)</i>	
		<i>Satisfactory (3)</i>	
		<i>Needs Improvement (2)</i>	
		<i>Unsatisfactory (0-1)</i>	
9.		<i>Exceptional (5)</i>	
		<i>Good (4)</i>	



Sr. No.	Evaluation Criteria	Rating	Score
	Adoption of alternative actions to clear the LNG Cargo with a view to avoid demurrages/losses to PLL in case of unavailability of a certain document.	<i>Satisfactory (3)</i>	
		<i>Needs Improvement (2)</i>	
		<i>Unsatisfactory (0-1)</i>	
10.	Shipping Agent's views about the Clearing Agent. <i>(Average of ratings assigned by all Shipping Agents with whom the Clearing Agent has coordinated regarding PLL's LNG Cargo)</i>	<i>Exceptional (5)</i>	
		<i>Good (4)</i>	
		<i>Satisfactory (3)</i>	
		<i>Needs Improvement (2)</i>	
		<i>Unsatisfactory (0-1)</i>	

PLL will carry out periodic performance evaluations of the Clearing Agents based on the above-mentioned criteria. In addition to the quoted price, this evaluation criteria will also be referred to while determining the volume of work to be assigned to a certain Clearing Agent. If requested by a Clearing Agent, PLL may share the results of the most recent performance evaluation with it. However, for the avoidance of doubt, performance evaluation results of different Clearing Agents will not be shared with each other.

